

**CONTACT US:**

**THE WELL**

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**(for ALL enquiries including referrals)**

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Website: [www.thewellwolverhampton.co.uk](http://www.thewellwolverhampton.co.uk)**



*'They desired only that we should remember the poor'*

*(The Bible)*



**INFORMATION FOR  
REFERRAL AGENCIES**

## Who We are

- The Well is a local Christian charity committed to supporting people in need across the City in a time of crisis.
- We are The Home of Wolverhampton Foodbank
- Jesus cares for those in need, and this project is just one expression of His love.

## What We Do

- ❖ We deliver Emergency Food Parcels to individuals and families in crisis. Deliveries are made Tuesdays - Fridays(see website for latest info.)
- ❖ We partner with frontline professionals to ensure the need has been assessed
- ❖ We provide 3 days(ie:9 meals) of nutritionally balanced tinned and dried food for each person in the household
- ❖ We also provide nappies.....and other baby items when available (eg: powdered milk, shampoo, lotion, wipes, etc)
- ❖ Food parcels are free and given to people of all faiths and none

## ***A Typical Food Parcel***

*Cereal*

*Milk (UHT, semi/skimmed)*

*Tea/Coffee*

*Jam/Marmalade*

*Biscuits*

*Fruit Juice/Squash*

*Soup*

*Pasta/Rice*

*Pasta/Cooking Sauce*

*Baked Beans/Spaghetti*

*Meat*

*Vegetables*

*Fruit/Puddings*

*Snacks*

*Nappies*

*Other baby products*

*(leaflets enclosed inc. CAP, haircut vouchers, Christian faith)*

*\*contents may vary*

*\*\*all stock is within use by/bbe date*

## How To Refer To Us

At present we take phone referrals only.  
We require the following basic information:

1. Your Full Name / Organisation / Contact No.
2. Full Names of adults in household
3. Address
4. Contact No. (if they have one)
5. No. of adults & children in household (inc. ages of children)
6. Any dietary requirements
7. If nappies required - size
8. If baby milk required-make & no. (we give this if in stock)

***(NB: Please ensure you have the service user's permission to share the information with us.)***

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***As we are an emergency service, we have a general limit of 4 parcels in a 6 month period. This is to enable the food to target those in most need whilst other support can be established.***

***We are aware of exceptional situations and will consider extending this limit on an individual basis after discussion with the referring agency.***

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### **New Referral Agencies:**

**If you have just heard about our service & wish to partner with us, please contact us to discuss your interest before making referrals.**

**Thankyou.**

***IMPORTANT: Please DO NOT advise the person in need to either phone us direct, or come to the warehouse. We ONLY deal with referrals from agencies and all parcels are delivered.***